

Bureau Veritas Quality Statement

01 November 2007



**BUREAU
VERITAS**

Move Forward with Confidence

Quality Statement



At Bureau Veritas, we all share the responsibility for continual improvement of our quality management process and believe that our program, supported by our BV Business Model and our Code of Ethics, will ensure the continual delivery of high quality products and services to our clients. Doing so, we will establish Bureau Veritas as the preferred supplier in conformity assessment and certification services in the fields of quality, health and safety, environment, and social responsibility (QHSE).

Our quality management system provides the framework for continual improvement of our internal management processes and resources which will in turn add value for our clients through the services offered and delivered.

In addition, our quality management system gives the company and its clients the confidence that the provision of services and products will be delivered consistently to predetermined high standards worldwide.

OUR PRINCIPLES

- Customer requirements can always be met.
- Company efficiency relies on individual competences and employee commitment.
- All processes are described concisely and employees are trained.
- All processes must be continuously improved and streamlined.

OUR MANAGEMENT SYSTEM

We are committed to quality, integrity and excellence in everything we do by:

- Aligning the organization through priority setting and action plan building.
- Reinforcing network capabilities through training and supporting our employees.
- Monitoring our progress, identifying and closing gaps through indicators.
- Ensure sustainable progress through internal and external audits.

Since 1996 Bureau Veritas has held ISO 9001 certification through a recognized international independent certifier.

The Bureau Veritas Code of Ethics meets all IFIA (International Federation of Inspection Agencies) principles and requirements. Its implementation is regularly assessed by an external third party.

OUR COMMITMENTS

The entire line management is accountable for the implementation of this policy and shall remain committed to:

- Continuously meet customer requirements
- Train and supervise employees
- Continuously audit and improve operations
- Share Good Practices & Knowledge

By doing this, all Bureau Veritas employees will contribute to the first of our "Bureau Veritas Business Values": customer focus.

Frank Piedelièvre - President & Chief Executive Officer



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